

## Star Alliance RTW Fare Rules and Selected Departing Country Fares

### Flight Applicability

- Star Alliance Round the World fare applies for round the world travel from and to countries which are served by the following Star Alliance member carriers: Adria Airways, Aegean Airlines, Air Canada, Air China, Air New Zealand, ANA, Asiana Airlines, Austrian, AviancaTaca, Brussels Airlines, Copa Airlines, Croatia Airlines, Ethiopian Airlines, EGYPTAIR, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Singapore Airlines, Shenzhen Airlines, South African Airways, SWISS, TAM Airlines, TAP Portugal, THAI, Turkish Airlines, United and US Airways.
- In general, Round the World fares are offered on all Star Alliance operating and code-shared flight numbers including flights operated by regional partner airlines. Our member airlines do however have the right to exclude single flights from the Round the World fare.
- As Star Alliance member carriers can limit the number of passengers carried on any given flight traveling on a Round the World fare, the flight you wish to take may be sold out for this fare. Please note that, due to U.S. government restrictions, a ticket that includes travel to/from/via Cuba may not be sold in the USA nor originate in the USA nor include flight segments for travel on United or US Airways operated or marketed flights. Such ticket cannot be sold to US citizens and cannot be issued on United or US Airways ticket stock. *Destinations in Cuba can not be purchased online via the Star Alliance Book and Fly tool. Residents of Cuba, Ghana and Nigeria are asked to contact a member airline or a travel agent as Star Alliance Book and Fly does not support these countries. Due to legal restrictions any travel starting in Libya must only be sold in Libya. Therefore a Book and Fly itinerary cannot start in Libya.*

### 2 Fare calculation and booking classes

- The applicable Round the World fare is determined by the total number of miles of your planned trip as well as the country where your journey begins (country of origin). The number of miles is based on IATA industry (International Air Transport Association) standards (Ticketed Point Mileage Table) :

- The Normal Round the World fare includes up to 29 000, 34 000 or 39 000 miles.
- The Special Economy Round the World fare includes up to 26 000 miles. Please note that the Special Economy Round the World Fare is not offered for travel originating in Japan.

Applicable fees, taxes and surcharges will be added to the selected Round the World fare.

- Round the World fares are available in First, Business and Economy Class.

## **2.1 Upgrade/Downgrade of Round the World fare**

- When a customer chooses to book a flight or a flight segment that is only available in a lower cabin class than the desired cabin class (for example downgrading from First to Business class or from Business to Economy class) no discounts or refunds will be applied to the total price of the ticket.
- When a customer chooses to book a Round the World ticket in Business class, but on a flight or a flight segment only a First class cabin is offered for Air China, United or US Airways, an upgrade to First class free of charge will be offered should there be seats available in the First class cabin.
- Round the World tickets may be upgraded to a higher Round the World fare upon payment of the difference in fare, recalculated from the point of origin plus an applicable rerouting fee.

*Exception: On sectors within/between USA and Canada or within China where Business Class is not offered, business passengers will be accommodated in First Class subject to availability of seats at the time of booking. In case First Class seats are not offered or not available, the passenger will be offered to choose an Economy Class seat. In that case, no refund will apply.*

## **2.2 Surcharges on selected flights and routes**

- The following surcharges will be included in the total fare calculated by the Book and Fly tool, where applicable:

- An Air Canada Business Class surcharge (Q-surcharge) of USD 300.00 per sector is applicable for passengers booked in Z Class on Boeing B772LR or Boeing B773ER when travel is between

Montreal and Frankfurt / Paris

Toronto and Hong Kong / Paris / Frankfurt / Shanghai / Tokyo / Beijing/ London / Sydney

Vancouver and Sydney / Hong Kong / London / Beijing / Shanghai / Tokyo

- A Singapore Airlines First Class surcharge is applicable for passengers booked in a reduced First Class (A Class) on Airbus A380 and will be levied on First Class Round the World passengers travelling on Singapore Airlines Airbus A380.

<b>Route between</b>	<b>Surcharge per sector</b>
<b>Singapore and Hong Kong</b>	700 USD
<b>Singapore and Melbourne/Sydney</b>	1100 USD
<b>Singapore and Tokyo (NRT)</b>	1100 USD
<b>Frankfurt and New York</b>	1100 USD
<b>Singapore and Paris (CDG) / Frankfurt / London (LHR) / Zurich (ZRH)</b>	2000 USD
<b>Tokyo (NRT) and Los Angeles</b>	2000 USD
<b>Singapore and New York (JFK) / Los Angeles (LAX)</b>	2700 USD

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- A Singapore Airlines Business Class surcharge is applicable for passengers booked in a reduced Business Class (D Class) on Airbus A380, Boeing B773ER or Airbus A340-500 and will be levied on Business Class Round the World passengers travelling

on Singapore Airlines Boeing B773ER, Airbus A380 or Airbus A345.

<b>Route between</b>	<b>Aircraft type</b>	<b>Surcharge per sector</b>
<b>Singapore and San Francisco / Los Angeles / Houston / Sao Paulo / New York</b>	B773ER/A380	600 USD
<b>Singapore and Los Angeles / New York(EWR)</b>	A345	900 USD
<b>Tokyo and Los Angeles</b>	B773ER/A380	500 USD
<b>Seoul and San Francisco</b>	B773ER/A380	500 USD
<b>Hong Kong and San Francisco</b>	B773ER/A380	500 USD
<b>Moscow and Houston</b>	B773ER/A380	500 USD
<b>Frankfurt and New York</b>	B773ER/A380	500 USD
<b>Barcelona and Sao Paulo</b>	B773ER/A380	500 USD
<b>Singapore and Paris / Milan / Barcelona / Zurich / Frankfurt / London / Moscow / Manchester / Munich / Amsterdam</b>	B773ER/A380	500 USD
<b>Singapore and Delhi / Mumbai</b>	B773ER/A380	300 USD
<b>Singapore and Hong Kong / Beijing / Shanghai</b>	B773ER/A380	300 USD
<b>Singapore and Tokyo / Seoul</b>	B773ER/A380	300 USD
<b>Singapore and Melbourne / Sydney/ Auckland</b>	B773ER/A380	400 USD
<b>Munich and Manchester</b>	B773ER/A380	300 USD

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- An Asiana Airlines Business Class surcharge (Q-surcharge) of USD 620.00 per sector is applicable for passengers booked in D

Class on Asiana Airlines operating flight numbers OZ  
203/204/213/214 only.

### 2.3 Special Booking Classes

- **SAS** Round the World Economy Extra Class surcharge of USD 500.00 is required for passengers booking in the full fare Economy (S class). This surcharge does not apply for passengers holding a First or Business Class Round the World ticket.
- **Air New Zealand's** Pacific Premium Economy Class can be booked by passengers with a Round the World Economy Class ticket for a surcharge of USD 400.00 for each sector in booking class O except for USD 500.00 for each sector Auckland –Los Angeles and Los Angeles – London and USD 1000.00 for the sector Auckland – London.

*Please note that all booking classes and all aircraft types are displayed in the Book and Fly tool at the time of flight selection before proceeding to payment. The Book and Fly tool offers you various options to choose from (if available) and indicates if any of the above mentioned surcharges will be required.*

### 2.4 Reduced fares for children

- Economy Class Fare discount:
  - Children (age of 2-11 years) pay 75% of the applicable adult Round the World fare. Proof of age is required at the time of ticketing. The first infant under 2 years not occupying a seat pays 10% of the adult fare plus fees, taxes and surcharges.
- First and Business Class Fares discount:
  - There is no child discount. Infants under 2 years not occupying a seat pay 10% of the adult fare plus fees, taxes and surcharges. In case infants turn 2 years old during the Round the World journey, the adult Round the World fare will be applied to the Round the World ticket.

Children and infants must be accompanied on all sectors in the same cabin by an adult passenger paying the full Round the World fare.

*The Star Alliance Book and Fly tool does not allow for purchasing infant fares. Please contact the Star Alliance Customer Service Centre, one of the Star Alliance member carriers or any travel agent.*

### **3 Planning your journey**

#### **3.1 Start and End**

- Your journey has to start and end in the same country (the “country of origin”), but not necessarily in the same city.
- According to IATA industry standard the Round the World fare divides the world virtually into 3 zones (Traffic conferences):
  - TC1: North America, Central America, South America, Greenland, Caribbean, Hawaiian Islands
  - TC2: Europe (West of the Urals), Azores, Iceland, Middle East, Africa, Seychelles Islands
  - TC3: Asia (East of the Urals), Oceania, (Australia, New Zealand and South Pacific Islands)
- On your Round the World journey, your travel must follow one global direction only (East or West) and each Traffic Conference must be crossed only once:
- The Atlantic and the Pacific must each be crossed exactly once. Only one crossing between Europe, Africa/Middle East and Asia is allowed.
- First crossing between continents of this fare may not be a surface sector..
- Within the zones mentioned above the direction can be changed.

#### **3.2 Stopovers and Transfers**

- A stopover is defined as a stay of more than 24 hours.
- You have to include 3 or more stopovers in the normal Round the World fare. The maximum number of stopovers for this fare is 15.
- For the Special Economy Round the World fare, you have to include between 3 and 5 stopovers.

- Both, of the Round the World fare and the Special Economy Round the World fare allow a maximum of 1 stopover in any one city and no more than 3 stopovers in any one country (exception USA: max. 5 stopovers).

For travel originating in USA/Canada: The number of stopovers taken in continental USA/Canada must not exceed 4 (not more than 3 per country).

For travel originating in Europe: The number of stopovers taken in Europe must not exceed 5 (not more than 3 per country). Transfers, which are defined as a stay of less than 24 hours, are allowed in any city, however not more than 3 in any one city.

- Travel through the city of origin is not permitted.

The number of international transfers is limited to 4 in any country except in the country of origin, where not more than 2 domestic transfers and not more than 2 international transfers are permitted. *Exception: If travel starts in USA/Canada/Thailand/Norway, no more than 4 domestic transfers and no more than 4 international transfers are permitted in the country of origin.*

### **3.3 Surface (Non-Air) sectors of your journey**

- You may include 5 non-air (“surface”) sectors at your own expense. The mileage for such sectors will however be included into the mileage calculation. Non-Air sectors are counted as flight coupons.
- If the time allocated to a surface sector exceeds 24 hours, it is considered to be a stopover.

### **3.4 Maximum number of coupons, minimum and maximum stay**

- The maximum number of flight coupons is limited to 16 per ticket. Surface sectors and multiple airport cities are counted as flight coupons.
- Minimum stay: The travel on the last international sector (intercontinental sector, if travel started in Europe) must start no earlier than 10 days after the first international sector (intercontinental sector, if travel started in Europe) started. For travel starting in Australia and New Zealand there is no minimum stay required for First and Business Class Fares. For Economy Class Fares the travel on the last international sector must start

no earlier than 7 days after the first international sector started. Maximum stay: All travel must be completed within one year after departure from the fare origin. Exception: Tickets issued prior to 17 April 2012 which involve sectors operated by bmi (BD) will be accepted for travel up to and including 17 April 2013.

#### **4 Determining your routing**

- The destinations of your Round the World journey must be stated at the time of purchasing the ticket, before departing from the country of origin. Travel dates may be changed free of charge at a later point in time, routing changes will result in a fee of USD 125.00. For the changes en route please consult the Star Alliance member carrier or the travel agent.

If purchased online via Book and Fly, all flights must be booked and confirmed at the time of purchasing the Round the World ticket though you may change your original travel dates at any time free of charge.

If purchased offline via a Star Alliance member airline or a travel agent the following applies:

For travel originating worldwide except in Europe, flights must be booked and confirmed up to including the first international sector. For travel originating in Europe, flights must be booked and confirmed up to including the first intercontinental sector. All remaining flights may be left open, i.e. without confirmed flight numbers and dates and can be booked at any time prior to their departure.

*Please note that when purchasing your Round the World ticket online with the Star Alliance Book and Fly tool ALL flights need to be confirmed before the ticket can be booked and issued. The online purchase of the ticket must therefore take place at least 72 hours before your first departure.*

- Applicable fees, taxes and surcharges will be added to the fare at the time of ticketing. The Star Alliance Book and Fly tool will display the final price including taxes and surcharges before asking you to enter payment details. Local airport taxes if any are to be collected at the airport.

*Please note that when purchasing online with the Star Alliance Book and Fly tool payment can be made with the following Credit Cards only: Visa, Mastercard, American Express, JCB, Diners, UATP/Airplus. Until further notice, JCB can only be accepted, if country of residence Germany, Japan, Republic of Korea or United Kingdom is selected at the beginning of the booking process.*

- This fare is only valid if the flights are flown in the sequence provided on the ticket. Any change to the routing and/or sequence of flight coupons results in a recalculation of the fare, based on the actual flight routing and sequence.

#### **4.1 Change of plans**

##### *Prior to Departure*

- Changing travel dates/carriers/flights leading to rebooking/revalidation of any sector is free of charge.
- Changes that require a rerouting (including adding stopovers) will result in a fee of USD 125.00 per case.
- No refund applies if the total mileage of a rerouted itinerary would qualify for a lower fare than the fare paid.
- Please note that the fare, taxes and surcharges are only valid as of the day a ticket is purchased and are subject to recalculation in case of any changes to the itinerary requested by the customer. Additional fees may be levied by an airline or travel agent fulfilling such voluntary changes to a ticketed itinerary.

##### *After Departure*

- Change of travel dates, carriers or flights is free of charge.
- Changes that require a rerouting (including adding stopovers) will result in a fee of USD 125.00.
- No refund applies if the total mileage of a rerouted itinerary would qualify for a lower fare than the fare paid.
- Please note that the fare, taxes and surcharges are only valid as of the day a ticket is purchased and are subject to recalculation in case of any

changes to the itinerary requested by the customer. Additional fees may be levied by an airline or travel agent fulfilling such voluntary changes to a ticketed itinerary.

*Exception: In the event of death of the passenger, members of the passenger's immediate family or accompanying passengers may reroute the remainder of the journey without charge. Relevant documents will be required.*

## **4.2 Cancellations**

### *Prior to Departure*

- Cancellation of your journey before departure results in a cancellation fee of USD 150.

*Exception: In the event of death of the passenger, family member or accompanying passengers, no charge applies. Relevant documents will be required.*

### *After Departure*

- As the routing is no longer a Round the World travel the refund will be the difference between the fare paid and the applicable fare for the journey travelled plus a cancellation charge of USD 150.00.

## **4.3 Baggage Allowance**

- For your Round the World Fares, the piece concept will apply for the entire journey. In economy class you may allow for one (1) piece of baggage at the weight of 20kg, business class travel allows for two (2) pieces at a combined weight of 30kg and first class two (2) pieces at a combined weight of 40kg may be checked free of charge for the whole itinerary/journey.
- In some instances individual carriers may apply a higher free baggage allowance. Please refer to individual carriers for potential baggage charges and more information should you require additional allowance.

## **5 Other Terms & Conditions**

- The carriage of passengers, baggage and cargo is subject to the Conditions of Carriage and Conditions of the respective carrier transporting the passenger, baggage and/or cargo, copies of which may be requested from each Star Alliance member carrier by contacting them via their booking contacts

Effective of and last updated on 03 December, 2012

Disclaimer: Star Alliance Services GmbH and the Star Alliance member carriers reserve the right to change the Star Alliance Fare & Discount Product rules displayed on this website at any time without prior notice. Please note that the Star Alliance Fare & Discount Product rules listed above represent only a fraction of the entire Star Alliance Fare & Discount Product rules displayed in the GDS (Global Distribution Systems) used by airline reservations offices and travel agents. In case of discrepancy at the time of ticket purchase between the Star Alliance Fare & Discount Product rules displayed above and in the GDS, the latter shall prevail. Please refer to the respective GDS for full display of the Star Alliance Fare & Discount Product rules. Status as of December 2012

Fares: (as of April 30, 2013)

Departing From:

1. USA (Fares listed in USD + Tax, Fuel, Airport Charges, and Surcharges)

	26,000 mile	29,000 mile	34,000 mile
First	16,262	19,490	22,776
Business	11,039	12,949	14,927
Economy	5,417	6,191	7,270
Eco Special	3,899*		

2. CAN (Fares listed in CAD + Tax, Fuel, Airport Charges, and Surcharges)

	26,000 mile	29,000 mile	34,000 mile
First	16,188	19,402	22,673
Business	10,989	12,890	14,859
Economy	5,393	6,163	7,237
Eco Special	3,882*		

3. JPN (Fares listed in JPY + Tax, Fuel, Airport Charges, and Surcharges)

	26,000 mile	29,000 mile	34,000 mile
First	992,200	1,162,400	1,342,800
Business	618,400	718,000	846,900
Economy	316,400	367,300	426,300
Eco Special	N/A		

4. GBR (Fares listed in GBP + Tax, Fuel, Airport Charges, and Surcharges)

	26,000 mile	29,000 mile	34,000 mile
First	10,704	12,040	13,869
Business	5,800	6,597	7,630
Economy	2,390	2,892	3,376
Eco Special	2,035*		

5. AUS (Fares listed in AUD + Tax, Fuel, Airport Charges, and Surcharges)

	26,000 mile	29,000 mile	34,000 mile
First	18,520	20,376	22,252
Business	12,020	13,386	15,215
Economy	4,059	4,638	5,424
Eco Special	3,482*		

\*Eco Special= 26,000 miles